

Annual Statistics for the State of Utah Calendar Year 2025

Required Prior Authorization Statistics and Adverse Determinations for UT	Annual 2025
List of services that have preauthorization requirements	Routine Vision, Medical Optometry, Medically Necessary Contact Lenses
1. For pre-services preauthorization requests that were not urgent, the percentage of individual service requests that:	
a. Were approved	1
b. Were denied	0
c. Were approved after appeal	0
d. The time frame for review was extended, and the request was approved	NA
e. Were denied due to incomplete information from the health care provider, and	0
f. Were received through fax, phone, and electronic portal	1
2. For urgent pre-service preauthorization requests the percentage of individual service requests that:	
a. Were approved	0
b. Were denied	0
c. Were denied due to incomplete information from health care provider	0
d. Were received through fax, phone, and electronic portal	0